

Research Center Data Science & DATEXIS



We are an Al/Deep Learning Team with a focus on use-case oriented base research.

Research Center Data Science: 5 Professors for Deep Learning

DATEXIS

- 6 Phd+ 8 Graduate Assistants + Lecturer + Prof
- Data-Science Master (22 Students, > 300 applicants)
- Publications at TACL, CIKM, TheWebConf, COLING, ISWC, ...
- Industry support : Bayer SE, SAP SE, Zalando SE, Amazon, HERE, Merck SE, MunichRe, ExaSol, Krohne, Charité, Helios, Siemens, DFKI, ADA...
- 3x Al-Startups : Pyramics GmbH, Qualifiction GmbH, BeezData
- EU & National Funding (BMBF & BMWi)
- In the news: Handelsblatt, Deutschland Radio, Tagesspiegel, ...



Iurii Chernushenko, Alexander Löser, Stefan Edlich, Agathe Merceron, Petra Sauer, Torsten Kilias, Felix Kunde, Patrick Erdelt, Rudolf Schneider

Alexander Löser

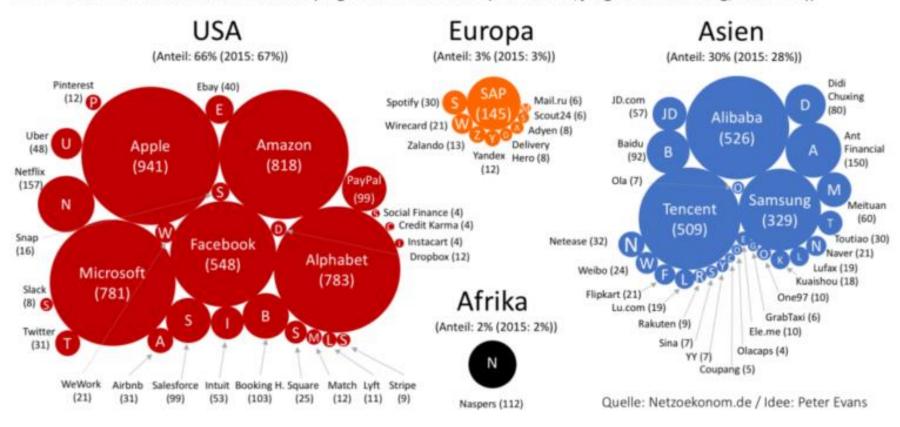
- Advisor for German Al Strategy (Plattform Lernende Systeme)
- Executive Board Member Einsteincenter Digital Future Berlin
- Executive Consultant (Board Level to Senior Management) for Zalando SE, eBay/mobile.de, MunichRe, Helios-Clinics, IBM Inc., Krohne Messtechnik, SpringerNature,...
- https://www.linkedin.com/in/loeser/



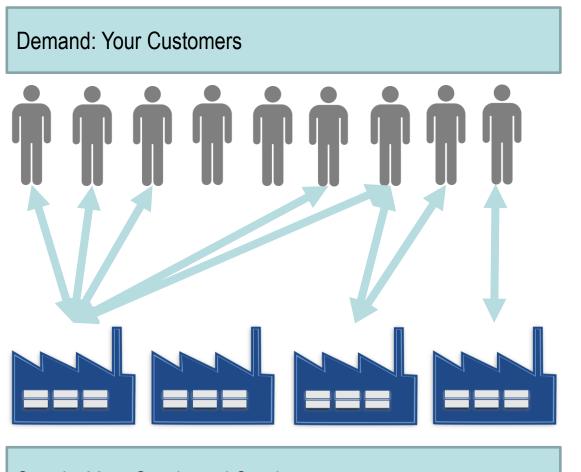
En par with Africa in Platform Economy?

Die Unwucht der Plattform-Ökonomie

Die 60 wertvollsten Plattformen der Welt (Angaben in Mrd. Dollar (Börsenwert/jüngste Finanzierung, Juni 2018))



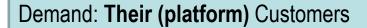
Today: Your Economy w/o Platform (oversimplified)

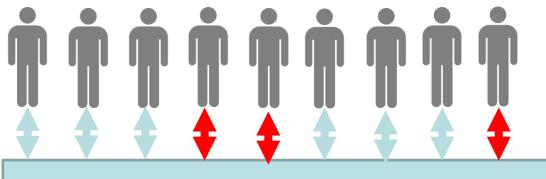


Your investment in reaching customers and markets

Supply: Your Goods and Services

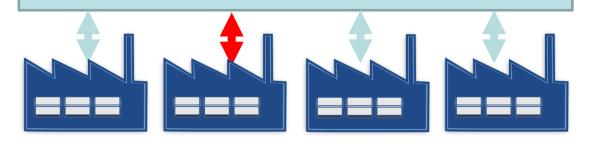
Platform Economy: They get your customers





Platform investments to reach **their** (novel) customers and to drop transaction costs.

Platform



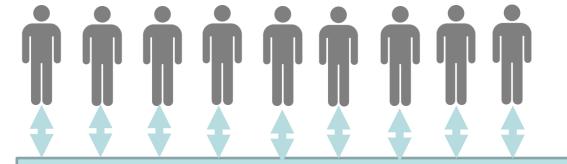
Supply: Your Goods and Services

Your investment in reaching your **former** customers through the platform. Some suppliers reach novel costumers.



Platform Economy: Feedback-Loops

Demand: Their (platform) Customers



Platform: Al Product(Customer, Supplier, Product, Competitor)



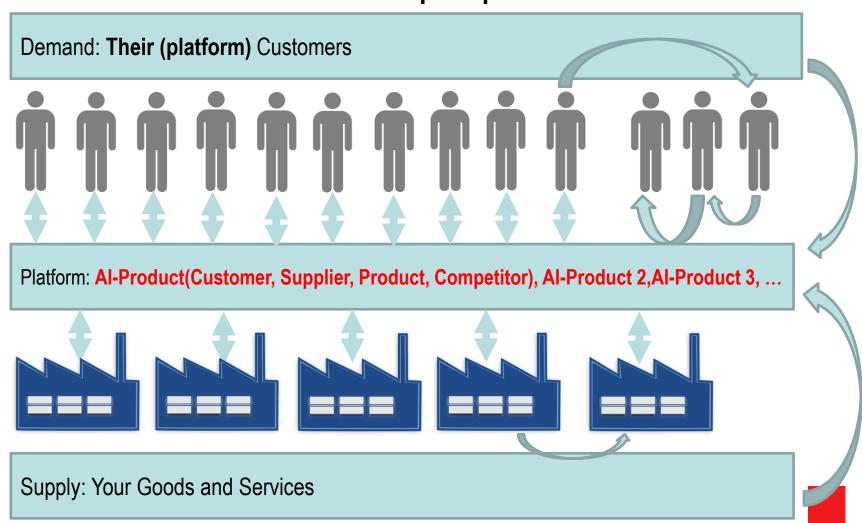
Supply: Your Goods and Services

Feedback-Loops reinforce their customer, supplier models, their competitor radar and improve their services.



Network Effects, Scalability and new Al Products

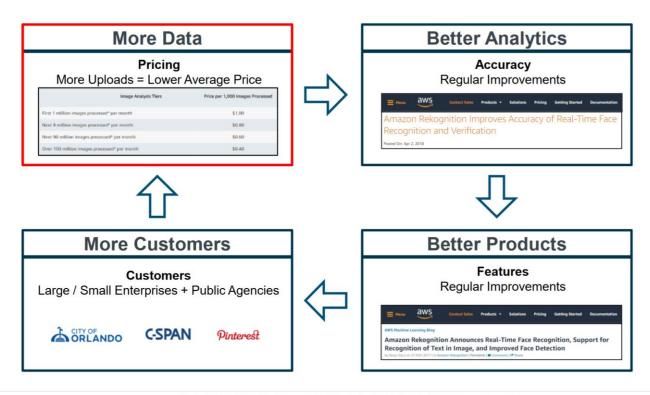
Improved Service Quality creates network effects, platform reaches new customers and scales. Feedback loops improves or creates Al Products.



Feedback-Loops + Profiles = More Income

...Data Volume = Foundational to Tool / Product Improvement...
Artificial Intelligence (AI) Predictive Capability

AWS 'Data Flywheel' – Amazon Rekognition*



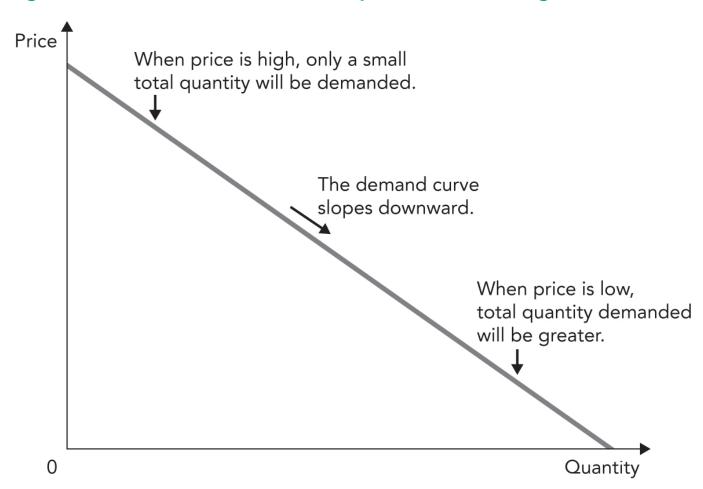




Recap: Price Demand Elasticity

Many markets follow this price-demand curve.

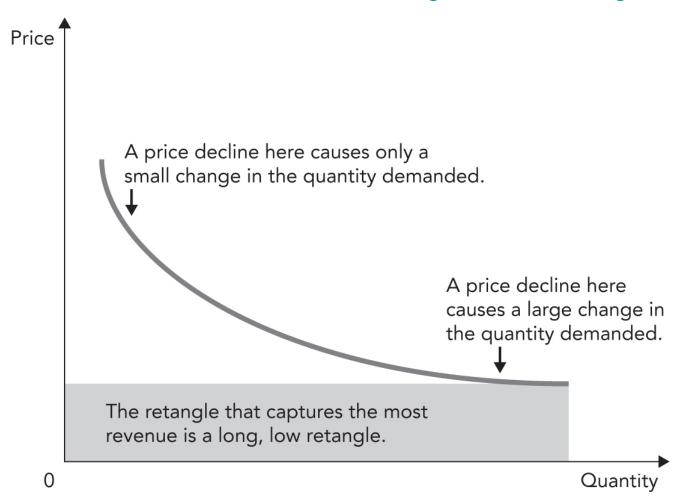
High Price -> Lower demand, Low price or free -> high demand.





When Platform Prices become Low Prices

Price Demand Curve for Data Products: Big Elasticities; Long, Low Rectangles.

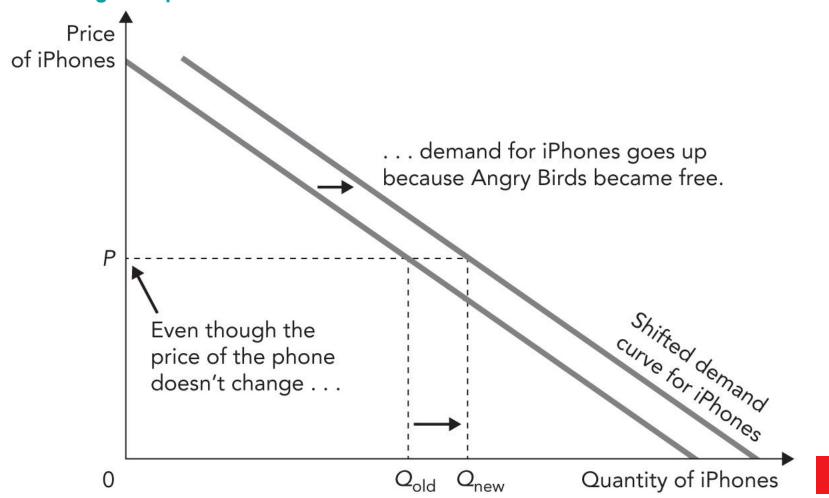






Trick: Complements with Data Products

Consider the IPhone Platform after a complement (an famous app) appeared. Because of this APP (and many other complementary apps), demand for IPhones goes up.





What are typical models of the (digital) economy?

- Value Chain (Coca Cola etc.): Transfer of a product (Tangible/Intangible) from supplyer to customer
- Value Network (Amazon marketplace, eBay, AirBnB): Multi-sided Matching/Platform, Service Intermediary
- Value Shop (Amazon AWS): Problem Solving, Infrastructure, Platform, Software, Data, as-a-service



Readings: Business models for (Digital) Products

- The St. Gallen Business Model Navigator: Oliver Gassmann, KarolinFrankenberger, Michaela Csik. https://www.thegeniusworks.com/wp-content/uploads/2017/06/St-Gallen-Business-Model-Innovation-Paper.pdf
- OECD/G20 Base Erosion and Profit Shifting Project Tax Challenges Arising from Digitalisation –Interim Report 2018
- https://www.oecd-ilibrary.org/taxation/tax-challenges-arising-from-digitalisation-interim-report_9789264293083-e
- Machine, Platform, Crowd: Harnessing Our Digital Future. Andrew McAfee, Erik Brynjolfsson, 2017
- World Economic Forum 2017. Unlocking Value from B2B Platforms. http://reports.weforum.org/digital-transformation/wp-content/blogs.dir/94/mp/files/pages/files/170321-dti-platform-economy-slideshare-final.pdf
- Alexander Muschalle, Florian Stahl, Alexander Löser, Gottfried Vossen:
 Pricing Approaches for Data Markets. BIRTE 2012: 129-144

Summary

- Platform companies sample a snapshot of their ecosystem, such as customer profiles, product usages, suppliers, competitors, critical events or advertisers.
- Data products match between these profiles. Examples are predict(customer, product, supplier) or Maintain(machine, usage profile, sensors).
- Feedback-loops reinforce these profiles with additional data. Matching will be more precise and will convince more customers to use these data products
- Network effects (customers report about cool data products) create more data and reinforce even more data products and profiles.
- Technology (Big Data, AI) enables us leveraging these effects from networks effects.
 Additional data increases quality and lowers production costs for data products..
- Existing profiles permit complementary data products to conquer novel markets along the customer value chain. See Amazon -> Books -> Movies-> Shoes -> Food.
- Only <5% of platforms become the operating system for other platforms. These
 platforms utilize the trick of complements and permit hosting 3rd. party apps. Platform
 owners make their margin with every new 3rd. party app.

Platform Economy

EXAMPLES

Platform effects: AirBnB underprices Hotels

...Airbnb Consumer Benefits = Can Offer Lower Prices for Overnight Accommodations

Airbnb vs. Hotel - Average Room Price per Night





Platform effects: uber underprices personal cars

...Uber Consumer Benefits = Lower Commute Cost vs. Personal Cars – 4 of 5 Largest USA Cities

UberX / POOL vs. Personal Car* – Weekly Commute Costs

5 Largest USA Cities, 2017



Personal CarUber



Source: Nerdwallet Study, March 2017. Washington D.C. included in Top 5 due to including of Baltimore MSA population. *Car commute costs include Ga (OPIS), Maintenance (Edmunds.com), Insurance (NerdWallet), & Parking (parkme.com). Note: Commute distances are from 2015 Brookings analysis.

Uber data is based on a suburbs-to-city-center trip mirroring average commute distance for a metro. Data collected at peak commute times in February 2017. Cheapest Option (UberX, UberPOCL, etc.) selected for Uber costs.



Partnerships: Ford+ Android+ Complements

The car with all it sensors becomes a platform for the platform economy. Ford could not evolve a suficciently powerful platform and must partner now with Google, Spotify, etc.

- Value Chain (Music Streaming)
- Value Network (Advertising for shops along the route)
- Value Shop (collecting trafic data and user preferences, nudging in customers with Software-as-a-Service "Avoid traffic jams, find a parking lot ")

All 2017 Ford vehicles are getting CarPlay and Android Auto

Ford isn't limiting compatibility to but a few models.





Ford has confirmed that *all* of its 2017 models -- every single car, SUV, light truck and EV -- are smartphone-ready. They all come loaded with Ford's Sync 3 entertainment system and are compatible with Apple CarPlay and

https://www.engadget.com/2016/07/25/2017-ford-sync-3-android-auto-apple-carplay/



Partnerships: uber+foursqaure+shops





Partnerships: uber+foursqaure+shops

In-Ride / In-Hand Recommendations (Uber + Foursquare) = Location + Route + Destination + Time of Day (+ an Offer)

Uber / Foursquare Partnership

In-App Recommendations for Nearby Businesses, 4/17



Hog Island Oyster Co. 1155 ratings · \$\$

Seafood - 1.1mi

"Right near the water! Get the oysters, mussels and fried anchovies. They are all super fresh and tasty"



Blue Bottle Coffee 428 ratings • \$\$\$

Coffee Shop · 1.4mi

"Latte and Snickerdoodle
- delicious quick snack.
Clean facility, good
coffee, good service and
friendly staff."

Source: uber 4/2017 (Kleiner Perkins Internet Trends 2017)



Value Shop: Amazon Web Services (AWS)

